IBM

SLC Upgrade Special

Did you remember?
- **To attach invoices**
- **Customer signature**
- **To include 7-digit serial numbers**

Customer Rebate Request Form

To be completed by the customer

PLEASE PRINT

Customer name _____ Social Security Number _____

Customer address _____ Apt. # _____

City _____ State _____ Zip _____

( ) _____

Telephone number

Eligible IBM PS/2® Models/Options		Quantity	Invoice Number	Invoice Date	Serial Number*
Model 57 SX (purchased on or between 3/31/92 and 9/1/92) ATTACH INVOICE	8557-045				
	8557-049				
PS/2 Cached Processor Option (purchased on or between 3/31/92 and 12/31/92) ATTACH INVOICE	#6451231				

*If you buy more than one unit per model number, highlight all appropriate serial numbers on your invoice.

I certify that the information I have provided is accurate and complete and that the submission of this form is in accordance with the Customer Rebate Request Form instructions and the Terms and Conditions on the back of this form.

Customer's signature _____ Print Name _____ Date _____

Mail completed form with invoices for PS/2 Model 57 SX and PS/2 Cached Processor Option to:

OVERNIGHT MAIL ADDRESS:

IBM SLC Program HQ Center
14528 S. Outer Forty Road
Chesterfield, MO 63017-5743

STANDARD MAIL ADDRESS:

IBM SLC Program HQ Center
P.O. Box 1097
Chesterfield, MO 63006-1097

If you need assistance completing this form, please call 1-800-421-6912. Retain a copy of this form and invoices for your records.

Claims will be eligible only if received on or before January 29, 1993.

Instructions

The procedures for preparing and submitting the Rebate Request Form are explained below.

1. IBM will send a rebate check made payable only to the actual customer, and the name must match the name on the invoice.
2. Before signing, the customer should make certain that the correct information has been entered. *Rebate Request Forms containing errors or omissions will be returned.*
3. The customer mails the original completed Rebate Request Form along with the invoice(s) showing purchase of qualified models and an eligible operating system to:

Overnight Mail Address:	Standard Mail Address:
IBM SLC Program HQ Center 14528 S. Outer Forty Road Chesterfield, MO 63017-5743	IBM SLC Program HQ Center P.O. Box 1097 Chesterfield, MO 63006-1097

   Note:
   Information on the invoices must match the information provided on the Rebate Request Form exactly—including customer's name, product names, models and serial numbers. Customers should keep a copy for their records.
4. When multiple qualifying products are purchased at the same time, all rebates must be requested on one Rebate Request Form and the serial numbers of all PS/2s purchased must appear on the invoice.
5. Rebate Request Forms must be received at the IBM SLC Program HQ Center no later than **January 29, 1993,** to qualify for rebates.
6. The rebate check will arrive in approximately six weeks. *Customers who do not receive their rebate check within six weeks should contact the IBM SLC Program HQ Center promptly to initiate a claim inquiry. Claim inquiries received after March 31, 1993, will not be honored.*
7. Questions concerning this program should be directed to the IBM SLC Program HQ Center at: 1-800-421-6912. Hotline hours: 9 a.m. to 5 p.m. CST.

Terms and Conditions

1. The rebates are valid while supplies last only for qualifying purchases of PS/2 Model 57 SX made between March 31, 1992 and September 1, 1992 and the PS/2 Cached Processor Option, P/N 6451231, purchased between March 31, 1992, and December 31, 1992.
2. Rebates are valid only for purchases taken from IBM Business Partner inventories during the promotion period. If, for any reason, the products in this promotion are not available or are back ordered, the promotion will not be extended.
3. Products must be purchased from an IBM Authorized Personal Computer Dealer, IBM Authorized Industry Remarketer, IBM Authorized Campus Technology Center, IBM Authorized Personal Systems Superstore Dealer, or IBM Authorized Personal System Retailer approved to market PS/2.
4. Products eligible for rebates under this promotion are for the customer's own use and are not to be remarketed.
5. Lost or misdirected Rebate Request Forms are not the responsibility of IBM, the IBM SLC Program HQ Center, or the IBM Business Partner from whom the eligible products were purchased.
6. This promotion is void where prohibited or restricted by law.
7. Customers buying PS/2s directly from IBM or IBM Authorized Remarketers not specifically named in this promotion are not eligible for this promotion.
8. IBM employees who purchase qualifying products during the promotion from an IBM Authorized Remarketer or from IBM are eligible to participate in the promotion. For purchases from IBM, employees must submit a copy of their Employee Cash Purchase Agreement in lieu of an invoice.
9. This promotion does not apply to products taken by a remarketer for internal use under the Internal Allowance Quantity Contract.
10. IBM reserves the right to withdraw this promotion at any time without notice.
11. This promotion does not apply to IBM Academic Solutions sold by IBM Business Partners.

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